

The Canvas LMS

This document outlines the basics about Canvas, and what you need to know to get started.

What is Canvas?

Canvas is UJ's Learning Management System (LMS) - it is what hosts course shells and their gradebook and attendance records. For online students, the LMS also hosts course content.

How do I find Canvas?

Access Canvas from the launchpad on [the MyUJ homepage](#).

What do I need to use Canvas?

Canvas identifies the following technical requirements for the best learning experience. You can see a summary below and [access the original article here](#) for more details.

Device Specifications

For best performance, it is recommended that you have a desktop or laptop that:

- can run on the most up-to-date web browser (the recommended browser is Chrome).
[Click here to test your browser and see the results of "Is My Browser up to Date?"](#)
- has at least 1 GB of RAM.

Internet

It is recommended to have a minimum Internet speed of 512kbps.

Where can I learn to use Canvas?

After logging in for the first time, click on the Help menu and click the link to self-enroll in Canvas Orientation. This will get you familiar with how to navigate and use the site. **Orientation is required for all students to complete.**

What about the mobile experience?

If you want to access your learning on-the-go, we recommend downloading the Canvas app rather than relying on a mobile browser. You will have the option to set this up in your Canvas Orientation course. You can learn [more about the Student app here](#).

Note: You will need to log in on a desktop or laptop first to authenticate your mobile app.

What about Privacy?

Like any LMS, Canvas will have access to a variety of personal information like your name, email, classes, and device information. Canvas "limit[s] [their] collection and use of your personal information only to those elements required to operate [their] Products, or as otherwise disclosed in this Privacy Notice. [They] do not engage in automatic decision making, advertising to students, or profiling." [Canvas' full Privacy policy, including how they keep your information secure, can be seen here](#).

What about Accessibility?

You can see [Canvas' accessibility standard posted here](#). If you have questions or concerns regarding an accessible Canvas experience, please contact Tracy.Boze@uj.edu.

What if I need help?

Most questions can be quickly answered through [the Canvas Student Guide](#), which is embedded in each course's *Locate Help* button, as well as the Canvas Help menu. If you still need support, you can access Canvas' technical support team 24/7 from the Help menu!